



TENANT SATISFACTION SURVEY

Please complete and send the form to Piper Property Group, PO BOX 782, Waverly NSW 2024 or email to rentals@pipergroup.com.au.

CONTACT DETAILS

Last Name		First Name	
Address			Post code
Phone		Date of Birth	
Email			

HOW SATISFIED HAVE YOU BEEN WITH THE OVERALL CONDITION OF YOUR PROPERTY? (PLEASE TICK)

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Not Satisfied
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HOW HAVE YOU FOUND YOUR LIVING EXPERIENCE IN YOUR ALLOCATED AFFORDABLE HOUSING PROPERTY? (PLEASE TICK)

<input type="radio"/> Very Satisfied	<input type="radio"/> Satisfied	<input type="radio"/> Not Satisfied
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WOULD YOU RECOMMEND PIPER PROPERTY GROUPS AFFORDABLE HOUSING PROGRAM TO ANY OF YOUR FRIENDS OR FAMILY? (PLEASE TICK)

<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Maybe
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YOUR RECOMMENDATIONS TO HELP US IMPROVE (PLEASE TICK)

<input type="checkbox"/> Tenant Services	<input type="checkbox"/> Repairs & Maintenance
<input type="checkbox"/> Housing Services	<input type="checkbox"/> Complaints
<input type="checkbox"/> Communication Responsiveness	<input type="checkbox"/> Tenant Support

IF ANY OF THE ABOVE HAVE BEEN TICKED, PLEASE SPECIFY ANY FEEDBACK

Would you like us to contact you about your feedback?	
<input type="radio"/> Yes	<input type="radio"/> No

Your feedback helps us maintain a high standard of service to provide properties that satisfy community needs. If you have any further suggestions about how we can improve our properties and services please feel free to let us know.