



## **DEFECT Notifications - COVID-19 Response**

Dear Valued Community

As you are well aware we are facing unprecedented times with the recent and ever evolving daily situation with the COVID-19 (Coronavirus), which is having a huge impact on every business as well as the ability of any business to supply a service or even exist.

The Federal and State Government has released a number of recommendations, notices and practices to minimise the spread of the COVID-19 virus.

In line with the ongoing recommendations of the Federal & State Government, we have reviewed ongoing business processes and actions to be safe and responsible in order to minimise the risk and protect the health of our staff, subcontractors and anyone else we interact with in the course of our business.

As of immediately, any defect which will be raised through the existing nominated channels can still be logged, but will be reviewed in line with all COVID-19 recommendations by Federal and State government.

Defects within a confined space or internally located will not be dealt with until the current COVID-19 crisis has passed. External defects will be assessed on a case by case situation, to assess if the defect can be attended to within the Federal and State Government guidelines.

I trust you appreciate this course of action which has been taken, due to the unforeseen circumstances we are all presented with and that this is in line with government directives.

As the situation in relation to COVID-19 is an ever evolving one, the above may be amended at a moment's notice to ensure compliance with any Federal and State Government recommendations, safety or our financial circumstances. These times call upon us all to protect our health as well as our financial security for staff, subcontractors, and anyone else we may come into contact with as a community and business.

Our thoughts go out to everyone who has been and will be touched by the pandemic personally, we face this as a whole community and country.

Keep Safe

**Piper Property Group**